

## EMS Web App (reservations.trincoll.edu)

### Entering a Reservation:

The default screen when you open the Web App is “My Home”. The “Site Home” page provides general information about reserving space and the left-side menu.

On “My Home”, you will see a list of your templates and bookings. To make a reservation choose the proper template and click on the “book now” button. You may also do this from the “Create A Reservation” page. You can navigate there from the list on the left hand side of the page.

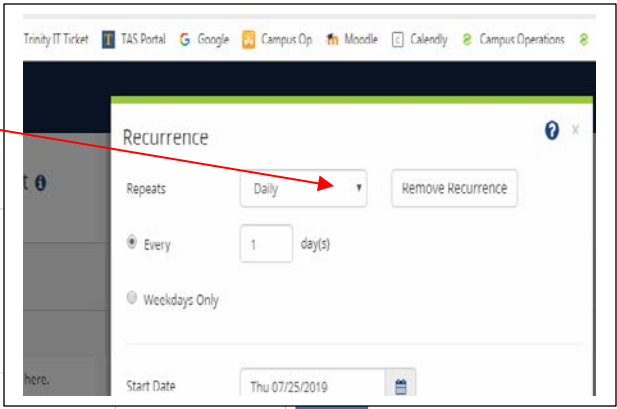
The screenshot shows the 'Trinity College Virtual EMS Reservations' web application. The interface includes a dark blue header with the 'ems' logo and the user's name 'Elliot Levesque'. A left-hand navigation menu contains links for HOME, CREATE A RESERVATION, MY EVENTS, ROWSE, EVENTS, LOCATIONS, and PEOPLE. The main content area is divided into 'My Reservation Templates' and 'My Bookings'. The 'My Reservation Templates' section lists various request types, each with a 'book now' button and an 'about' link. The 'My Bookings' section shows a calendar view for January 9, 2017, with a booking for '10:30 AM - 10:30 AM' at 'Smith House - Guest Room 22 (2 twin b...)' which is 'Confirmed'. Red arrows and callout boxes highlight key features: 'Create a Reservation link' points to the 'CREATE A RESERVATION' menu item; 'Templates' points to the list of reservation templates; 'Template description' points to the 'about' link for a template; and 'Book Now button' points to a 'book now' button in the templates list.

Once you click “book now” you will move to the reservation screen (see next page):

Date/Time information.

Use the Recurrence button for reservations with multiple dates. If you want to choose days with no pattern, choose "Random" for "Repeats".

Changes how the rooms display below



### New Booking for Thu Jan 12, 2017

**Date & Time**  
Date: Thu 01/12/2017  
Start Time: 10:30 AM  
End Time: 11:30 AM  
Recurrence: [button]

Filter buildings

Create booking in this time zone: Eastern Time  
Locations: (all) [Add/Remove]

Optional filters

**Let Me Search For A Room**  
Setup Types: (no preference) [Add/Remove]  
Room Types: (all) [Add/Remove]  
Features: (none) [Add/Remove]  
Number of People: 1 [Search]

Choose a specific room by name

**I Know What Room I Want**

Your selected Rooms will appear here.

Room Search Results  
LIST | SCHEDULE

Room	Location	Floor	TZ	Cap	Price	Match
<b>Rooms You Can Request</b>						
+ Alden Trust Computing Lab B02	Raether Center	Level B	ET	24		[Green bar]
+ United Technologies Computing Lab B03	Raether Center	Level B	ET	32		[Green bar]
+ Engineering Student Project Lab 071	Nutt MECC	Basement	ET	1		[Green bar]
+ Muslim Prayer Room 100	Summit Suites	First Floor	ET	10		[Green bar]
+ CTL Conference Room 101	Hallden Hall - North Wing	First Floor	ET	10		[Green bar]
+ Lecture Room 102	McCook Academic Building	First Floor	ET	36		[Green bar]
+ Seminar Room 103	English Building	First Floor	ET	15		[Green bar]
+ Seminar Room 103	Program on Public Values	(none)	ET	25		[Green bar]
+ Seminar Room 103	Raether Center	Level 1	ET	16		[Green bar]
+ Dangremond Family Commons 104	Hallden Hall - North Wing	First Floor	ET	60		[Green bar]
+ English Reading Room 104	English Building	First Floor	ET	20		[Green bar]
+ [Room Name]	McCook Academic Building	(none)	ET	36		[Green bar]

Suitable rooms based on your template

When you have chosen the room you want, click on the blue plus sign next to the room, and it will appear at the top of the page. You will be asked to confirm set up type and number of attendees.

Selected room

You can edit attendance and set up type here. Set up type must be one defined for the room.

Requests not yet submitted

Space/Support Services Requests - Employees

My Cart (1) Create Reservation

1 Rooms 2 Services 3 Reservation Details

New Booking for Fri Jan 13, 2017

Date & Time

Date: Fri 01/13/2017 Recurrence

Start Time: 7:00 AM End Time: 8:00 AM

Create booking in this time zone: Eastern Time

Selected Rooms Attendance & Setup Type

Room Search Results

LIST SCHEDULE

Favorite Rooms only.

Room	Location	Floor	TZ	Cap	Price	Match
Rooms You Can Request						

Find A Room Search

Next Step

To move to the next step, you may either click one of the tabs at the top or the “Next Step” button. If you need Media Technology to support your event, you can select this on the next step, “Services”.

1 Rooms 2 Services 3

Services For Your Reservation

Media and Info Tech Services Service

Package	^
Services	^
Equipment	∨
Late Fee	LCD Projecter (Installed)
LCD Projector (Portable)	PC Laptop Computer
Projection Screen	Standing Microphone
Teleconference Phone	Wireless Microphone - Hand held
Wireless Microphone - Lapel	Podium Microphone
Table Microphone	
Misc. Notes	^

Use the arrow to expand the choices in each area.

Once you have entered any MTS services, click next and move to “Reservation Details”. All boxes in red are required.

✕ Space/Support Services Requests - Employees ⓘ

1 Rooms ▶ 2 Services ▶ 3 Reserv

### Reservation Details

Event Details

Event Name \*

Event Type \*

Group Details

Group \*

1st Contact

Attachments

Select your files Drag and drop your files here

Provide an event name and type.

Use the down arrow to select the appropriate group. Some people will have multiple groups listed.

Select your name here. You should not have to type your name and contact information here. If your name does not appear, please let your events coordinator know.

The second half of this page has questions pertaining to your event information. This information helps the Events Office, Campus Safety, MTS and Dining Services plan your event successfully. Please complete this section fully and accurately as it will help everyone involved. All fields with an asterisk are required.

Additional Information

To assist with the planning of your use of College space, please check all items that are applicable by clicking "Add/Remove" below: \*

Add/Remove

Please provide any additional information which will assist in planning of your use of College space (if none, type n/a): \*

To see your options, click "Add/Remove".

Please check all types of attendees for requested event or program by clicking "Add/Remove" below: \*

Add/Remove

FACILITIES: Please describe your needs (e.g space set up, tent, power), if none, type as is: \*

MEDIA TECH AND INFORMATION SERVICES: Will you be requesting MTS and/or ITS for this event? \*

Use the down arrows to see your options.

CATERING: Will food and beverage be provided at this event? If an external caterer, please type the name of the caterer below \*

**External caterer**

**ALCOHOL: Service must be provided by Dining Services along with any food needs. Will you be requesting alcohol to be served at this event? \***

**DEPT ACCOUNT #: The # in the Billing Reference box at the bottom of this web page (do not edit) refers to your dept. # in PeopleSoft and validates the reservation. If a different account is to be used for event charges, please provide the account # below**

**Billing Information**

**Billing Reference \***

When you choose your group above, it should automatically add your account number under "Billing Reference".

If that number is not the one you want to use, add the correct one under "Dept Account #".

Once you have completed this page, click "Create Reservation" in the lower right to submit your request. The page below will appear after you submit.

ems Room Request

HOME

CREATE A RESERVATION

MY EVENTS

BROWSE

EVENTS

LOCATIONS

PEOPLE

### Reservation Created

Reserved!

What would you like to do now?

- > Add to my calendar.
- > Edit this reservation.

If necessary, you may edit the reservation or add it to your calendar.

## Editing a Reservation:

Please keep in mind that when you edit an existing reservation it will revert back to a web request even if it was previously confirmed.

To edit a reservation, you need to navigate to “My Events”. Although “My Bookings” looks promising, this section only provides information.

The screenshot shows a web application interface for managing reservations. On the left is a navigation sidebar with the following items: HOME, CREATE A RESERVATION, MY EVENTS, BROWSE, EVENTS, LOCATIONS, and PEOPLE. The main content area has two tabs: SITE HOME and MY HOME. Under MY HOME, there are two sections: 'My Reservation Templates' and 'My Bookings'. The 'My Reservation Templates' section lists several request types: Advancement Vehicle Requests, Athletics - Space/Support Services Requests, Bantam Bikes Requests, Career Development Center Request, College Vehicle Requests, CTL Conference Room, English Reading Room Request, and Library/IT Request. The 'My Bookings' section shows a date filter for 'JANUARY 17, 2017' and a 'SEARCH' button. Below this, there is a table with one row of booking information: '10:30 AM - 10:30 AM', 'David Weinstein', 'Smith House - Guest Room 22 (2 twin b...', and 'Confirmed'. Two red arrows originate from the text above: one points to the 'MY EVENTS' link in the sidebar, and the other points to the 'My Bookings' section header.

Time	Name	Location	Status
10:30 AM - 10:30 AM	David Weinstein	Smith House - Guest Room 22 (2 twin b...	Confirmed

“My Events” shows you all of your reservations, both current and past. From this page, you can search for specific reservations and then enter that reservation to edit it. Click on the name of the reservation to enter that reservation.

The screenshot shows a reservation management page for an event named "Matt Peak" starting on Jan 18, 2017. The page is divided into several sections:

- RESERVATION DETAILS:** A form containing fields for Event Name (Matt Peak), Event Type (Meeting - Dept/Committee), Group (Human Resources), and 1st Contact Name (Sandra F Magee).
- Bookings:** A table with columns for Date, Start Time, End Time, Time Zone, Location, Attendance, Setup Type, and Status. It lists three bookings for Jan 18, 19, and 20, 2017, all at "Smith House - English Room" with an attendance of 2 and a "Confirmed" status.
- Reservation Tasks:** A sidebar menu with options like "Cancel Reservation", "View Reservation Summary", and "Add to My Calendar".
- Booking Tools:** A section with a "New Booking" button and a checkbox for "Include cancelled bookings".

Red arrows from the text below point to the "Edit Reservation Details" link, the "Cancel Bookings" link, the "Booking Tools" link, the "Cancel Reservation" option, and the "New Booking" button.

There are several things that you can edit from this page.

1. Cancel a reservation
2. Change the date or time of the booking.
3. Cancel a booking (n.b. you must cancel bookings within 24 hours)
4. Edit reservation details (name, type, group, contacts, billing)
5. There are two other major changes you can make, editing the booking and adding a new booking.



## Editing a Booking:

If you click on the pencil to edit a booking, you will see the screen below (n.b. you may only edit up to 48 hours before the booking):

Edit Booking Fri Mar 3, 2017

Event Details

Room Search Results Attendance & Setup Type

LIST SCHEDULE

Favorite Rooms only. Find A Room Search

7 AM 8 9 10 11 12 PM 1 2 3 4 5 6 7 8 9 10 11

Rooms You Can Request

Smith House (ET) Cap 7 AM 8 9 10 11 12 PM 1 2 3 4 5 6 7 8 9 10 11

English Room 10

+ Painter Room 10

+ Reese Room 70

Update Booking Cancel

Availability Legend

If you are using the same room, but changing other aspects, click "Update Booking" when done.





If you are changing the room (as well as other aspects), then click the blue plus sign next to the room you want to use. This will load a page with only the new room showing in the grid. Once everything is set, click "Update Booking" to finish the update.

This is the same as entering a new reservation. You can change name, type, date, time and location.

## Adding a Booking:

When you click on the “New Booking” button, you will see the page below:

New Booking for Thu Jan 19, 2017

Date & Time	Selected Rooms
<p>Date</p> <p>Thu 01/19/2017  <b>Recurrence</b></p> <p>Start Time: 2:00 PM  End Time: 3:00 PM </p> <p>Create booking in this time zone: Eastern Time </p> <p>Locations: <b>Add/Remove</b> Smith House</p> <p><b>Search</b></p>	<p>Your selected Rooms will appear here.</p> <p>Room Search Results</p> <p>Rooms matching your search criteria will appear here.</p>
<p><b>Let Me Search For A Room</b></p> <p>Setup Types: <b>Add/Remove</b> (no preference)</p> <p>Room Types: <b>Add/Remove</b> (all)</p> <p>Features: <b>Add/Remove</b> (none)</p> <p>Number of People: <input type="text" value="1"/></p> <p><b>Search</b></p>	
<p><b>I Know What Room I Want</b></p>	

The process is the same as entering a new reservation. Choose your date, time and room. Once you have done this, hit the green “Update Booking” button in the upper right. It will then ask for attendance and set up type. The main difference is that you need not enter all of the reservation details over again.