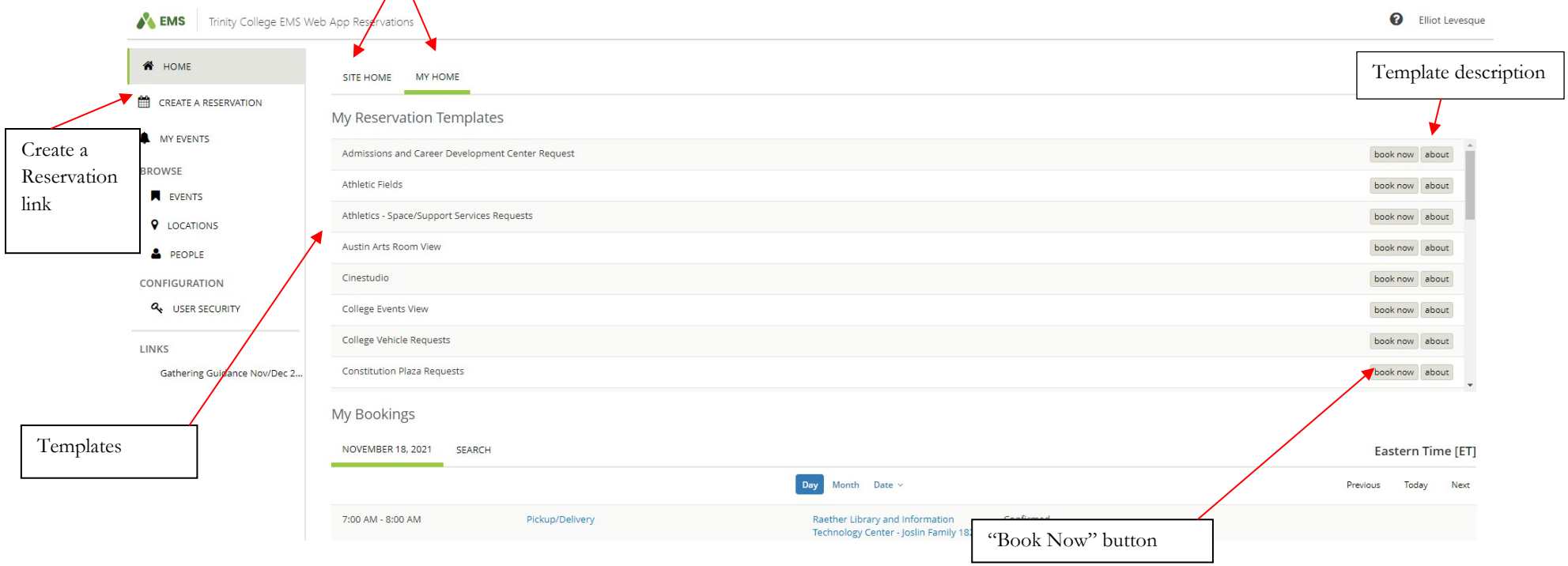
EMS Web App (reservations.trincoll.edu)

Entering a Reservation:

The default screen when you open the Web App is "My Home". The "Site Home" page provides general information about reserving space and the left-side menu.

On "My Home", you will see a list of your templates and bookings. To make a reservation choose the proper template and click on the "book now" button. You may also do this from the "Create A Reservation" page. You can navigate there from the list on the left hand side of the page.

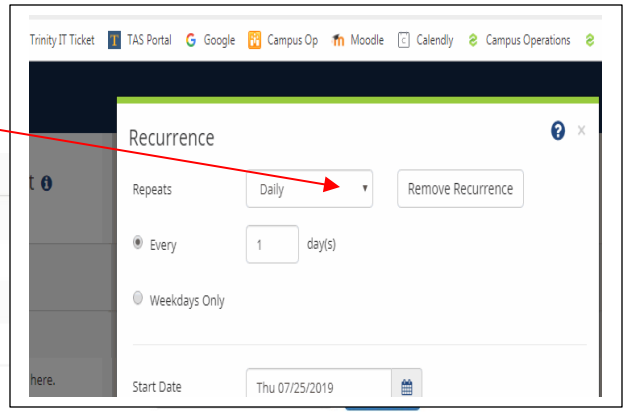


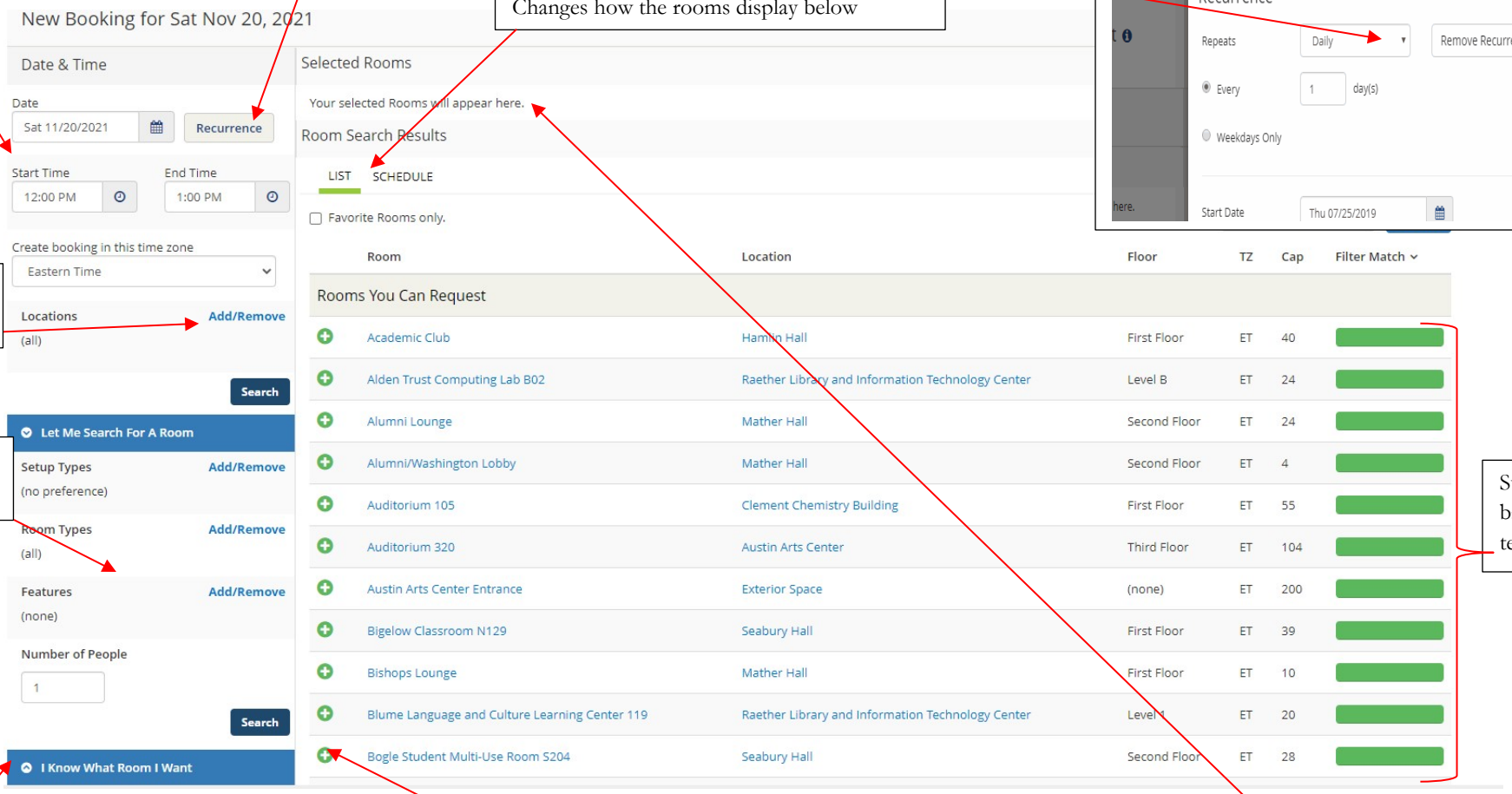
Once you click "book now" you will move to the reservation screen (see next page):

Date/Time information.

Use the Recurrence button for reservations with multiple dates. If you want to choose days with no pattern, choose "Random" for "Repeats".

Changes how the rooms display below





Filter buildings

Optional filters

Suitable rooms based on your template

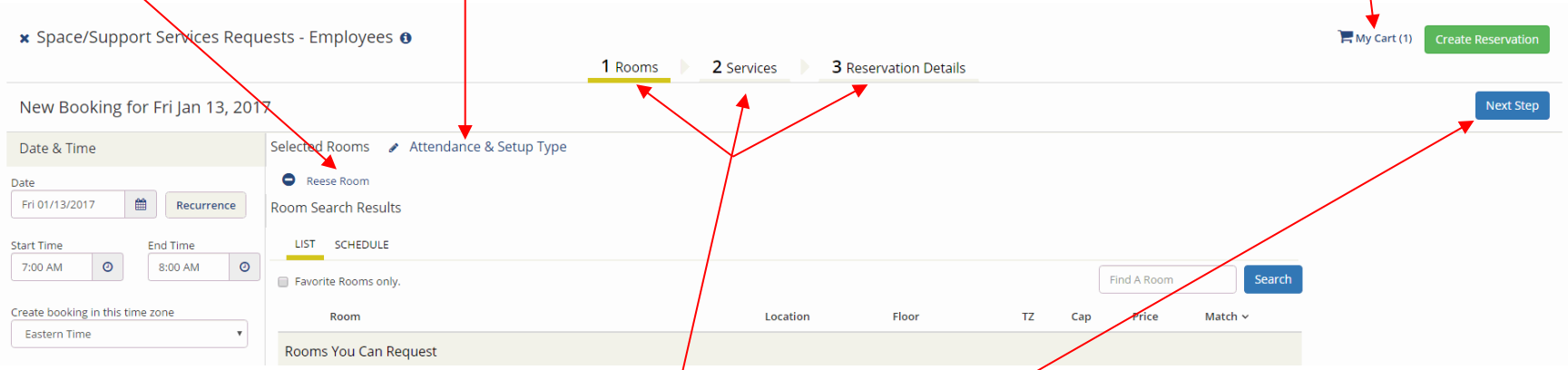
Choose a specific room by name

When you have chosen the room you want, click on the green plus sign next to the room, and it will appear at the top of the page. You may choose multiple rooms if need be. If a room is already booked, it will not show on the list of rooms. You will be asked to confirm set up type and number of attendees when you add a room to the request.

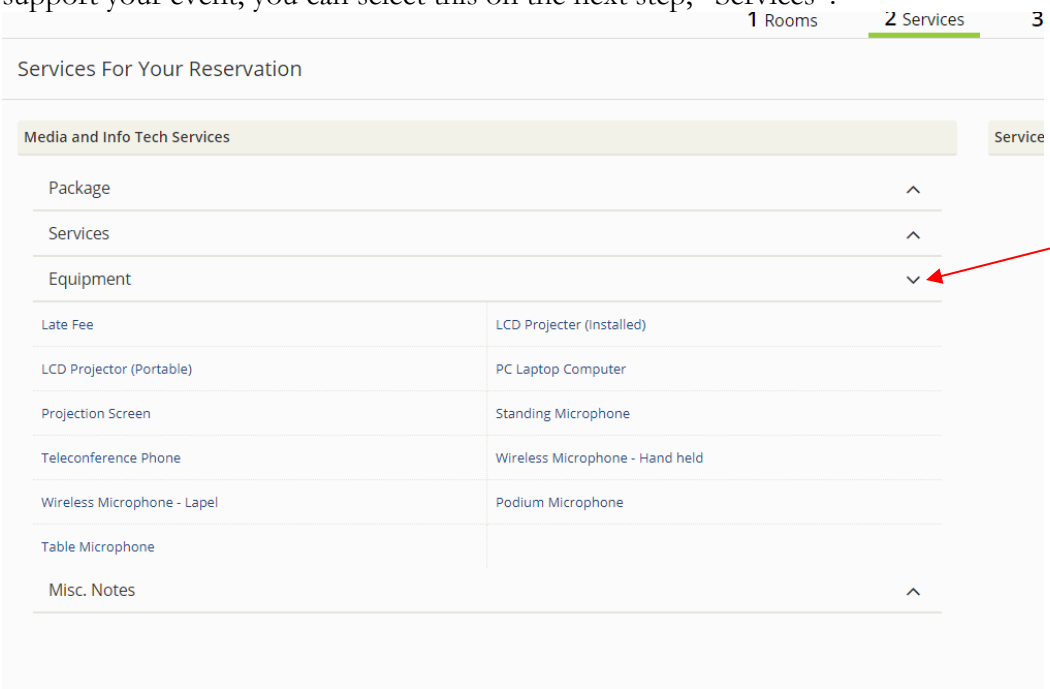
Selected room

You can edit attendance and set up type here. Set up type must be one defined for the room.

Requests not yet submitted

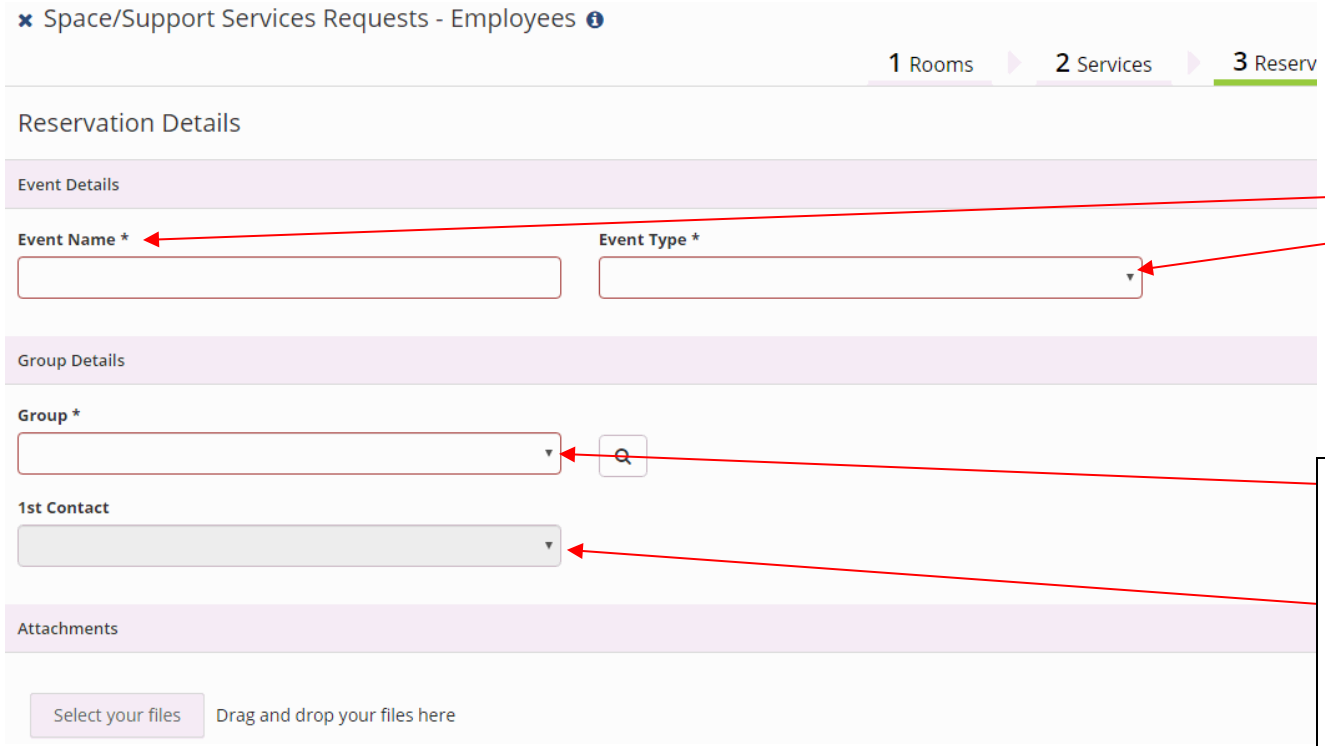


To move to the next step, you may either click one of the tabs at the top or the "Next Step" button. If you need Media Technology to support your event, you can select this on the next step, "Services".



Use the arrow to expand the choices in each area.

Once you have entered any MTS services, click next and move to "Reservation Details". All boxes in red are required.

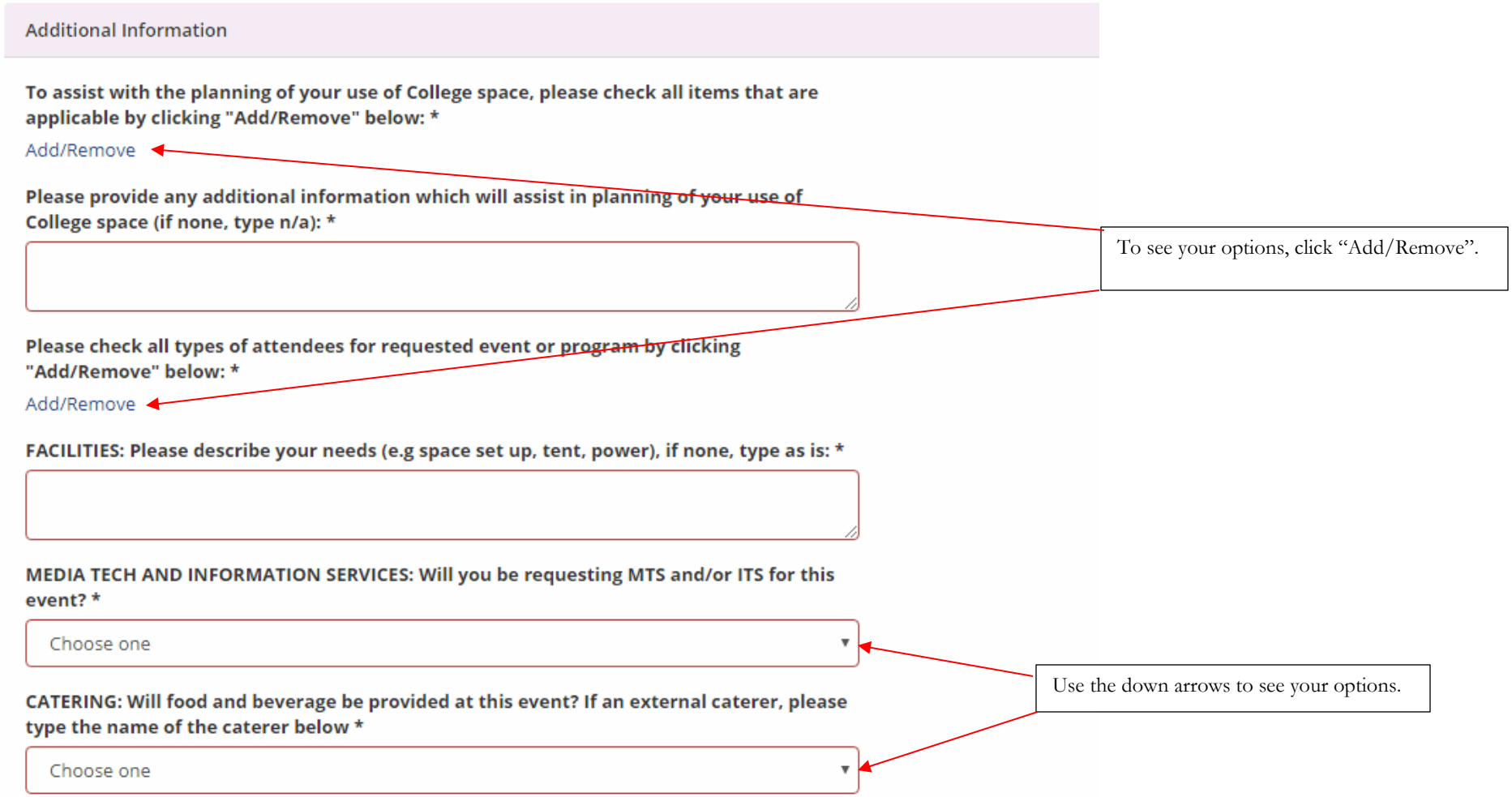


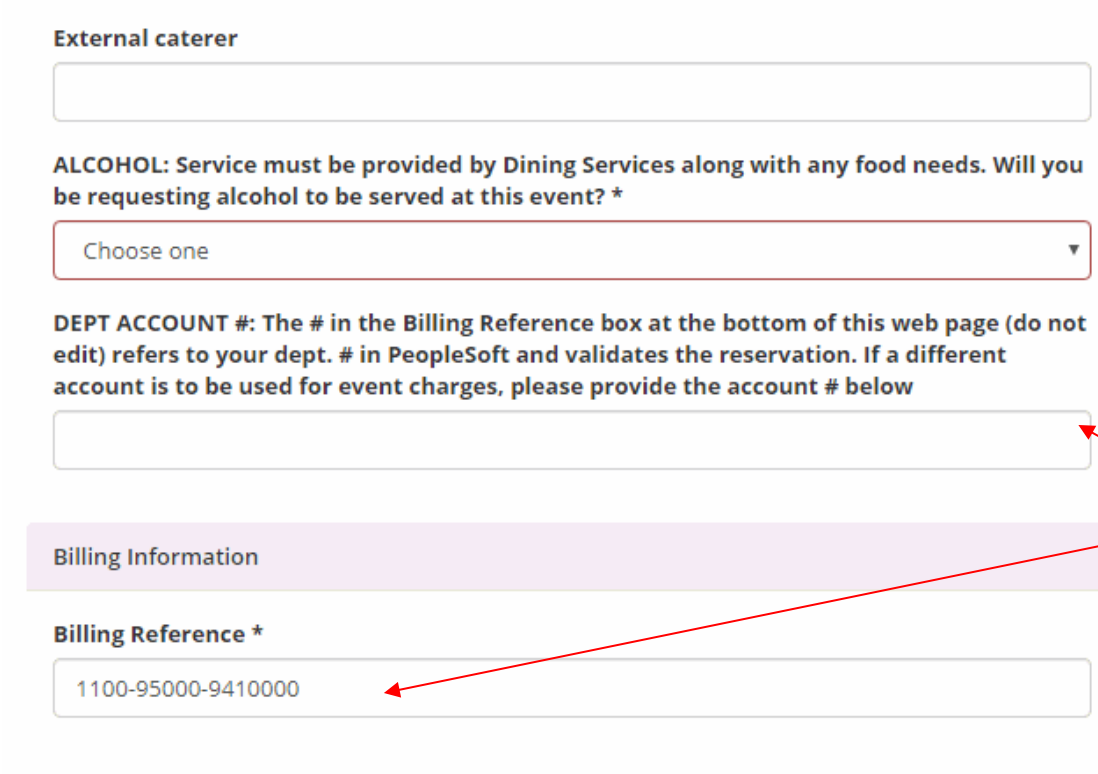
Provide an event name and type.

Use the down arrow to select the appropriate group. Some people will have multiple groups listed.

Select your name here. You should not have to type your name and contact information here. If your name does not appear, please let your events coordinator know.

The second half of this page has questions pertaining to your event information. This information helps the Events Office, Campus Safety, MTS and Dining Services plan your event successfully. Please complete this section fully and accurately as it will help everyone involved. All fields with an asterisk are required. Depending on the template you are using, the questions may be different than what is below, but they work the same way.

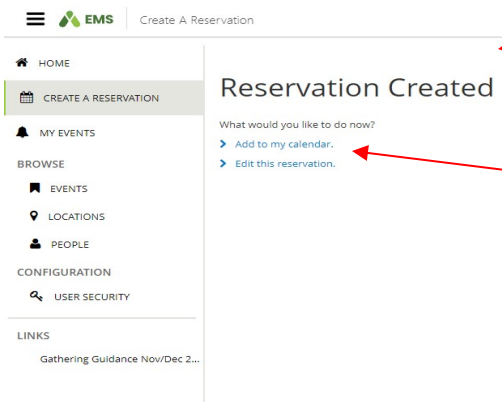

Additional Information
To assist with the planning of your use of College space, please check all items that are applicable by clicking "Add/Remove" below: *
Add/Remove
Please provide any additional information which will assist in planning of your use of College space (if none, type n/a): *
Please check all types of attendees for requested event or program by clicking "Add/Remove" below: *
Add/Remove
FACILITIES: Please describe your needs (e.g space set up, tent, power), if none, type as is: *
MEDIA TECH AND INFORMATION SERVICES: Will you be requesting MTS and/or ITS for this event? *
Choose one
CATERING: Will food and beverage be provided at this event? If an external caterer, please type the name of the caterer below *
Choose one
To see your options, click "Add/Remove".
Use the down arrows to see your options.



When you choose your group above, it should automatically add your account number under "Billing Reference".

If that number is not the one you want to use, add the correct one under "Dept Account #".

Once you have completed this page, click "Create Reservation" in the lower right to submit your request. The page below will appear after you submit.

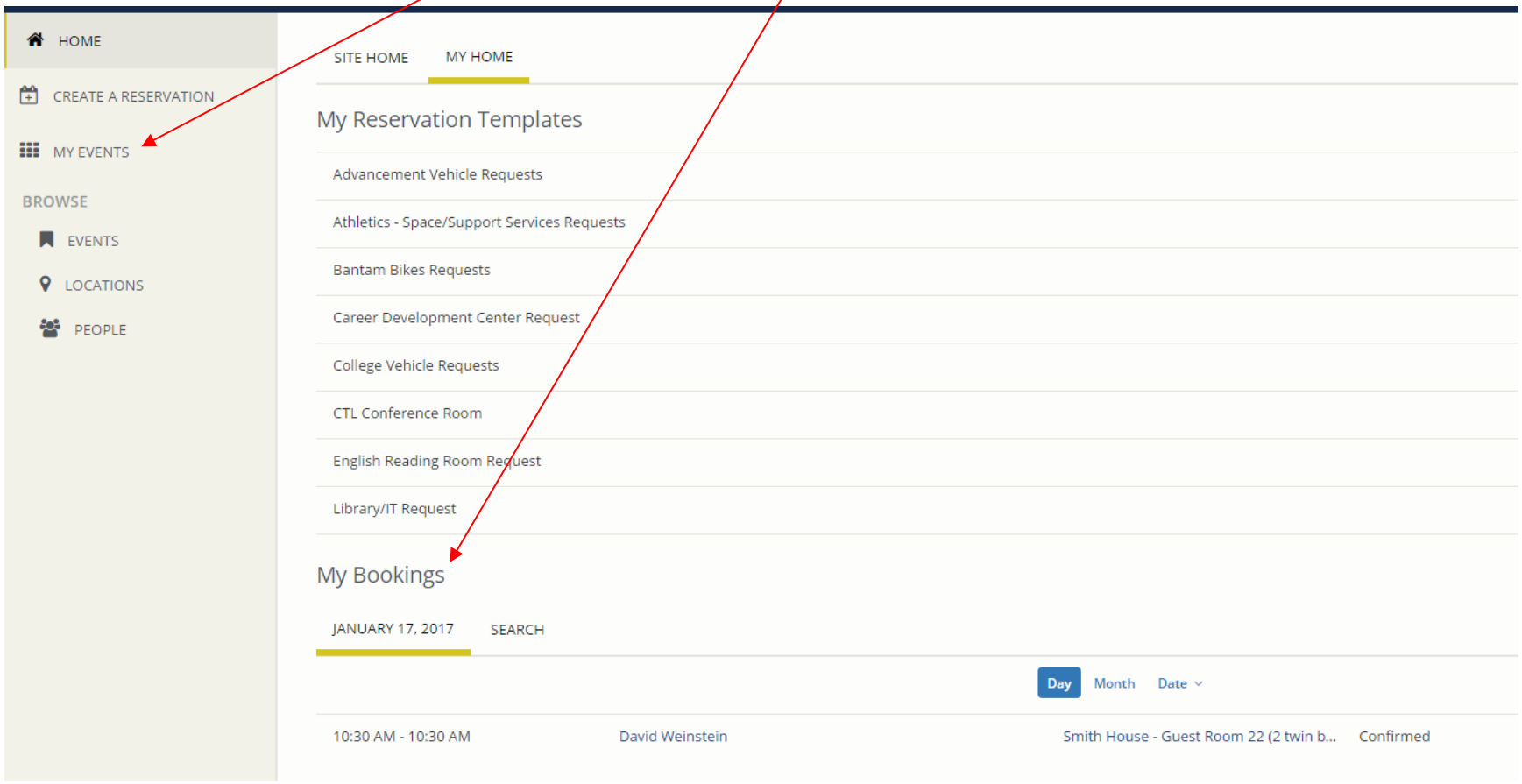


If necessary, you may edit the reservation or add it to your calendar.

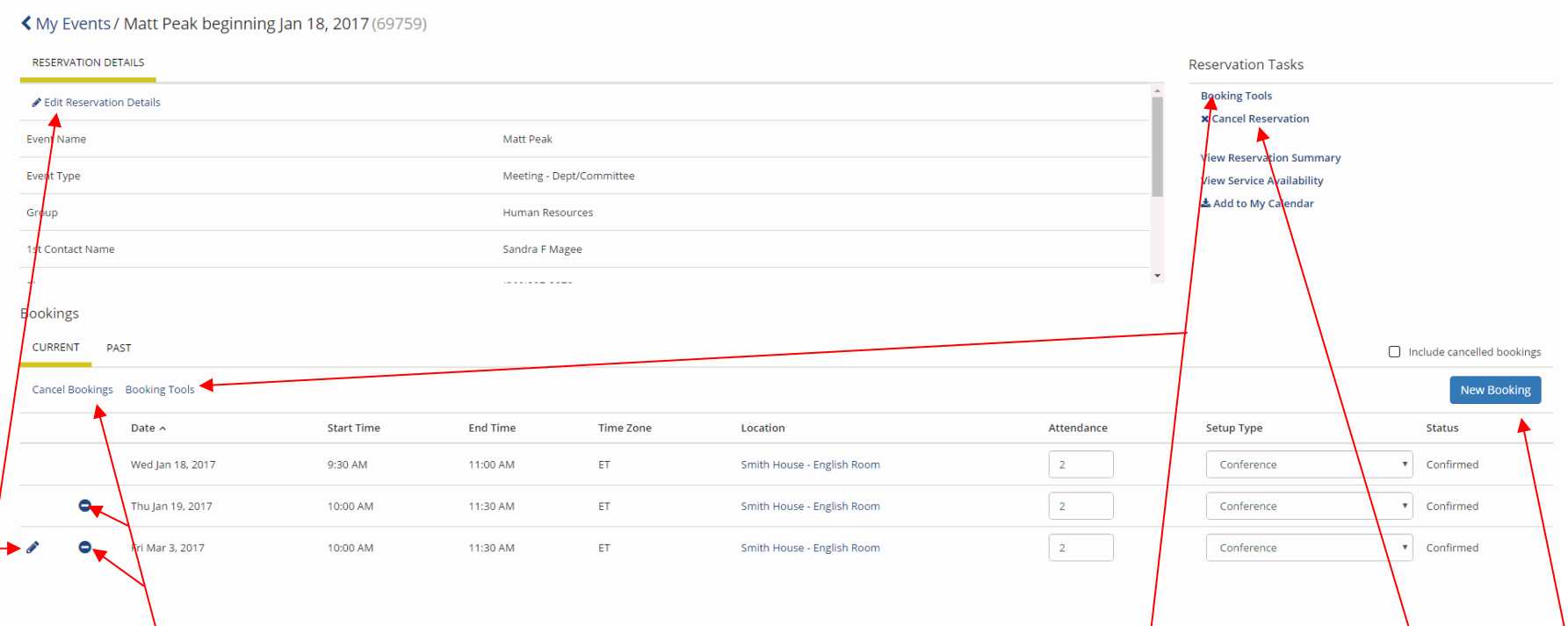
Editing a Reservation:

Please keep in mind that when you edit an existing reservation it will revert back to a web request even if it was previously confirmed.

To edit a reservation, you need to navigate to "My Events". Although "My Bookings" looks promising, this section only provides information.



"My Events" shows you all of your reservations, both current and past. From this page, you can search for specific reservations and then enter that reservation to edit it. Click on the name of the reservation to enter that reservation.

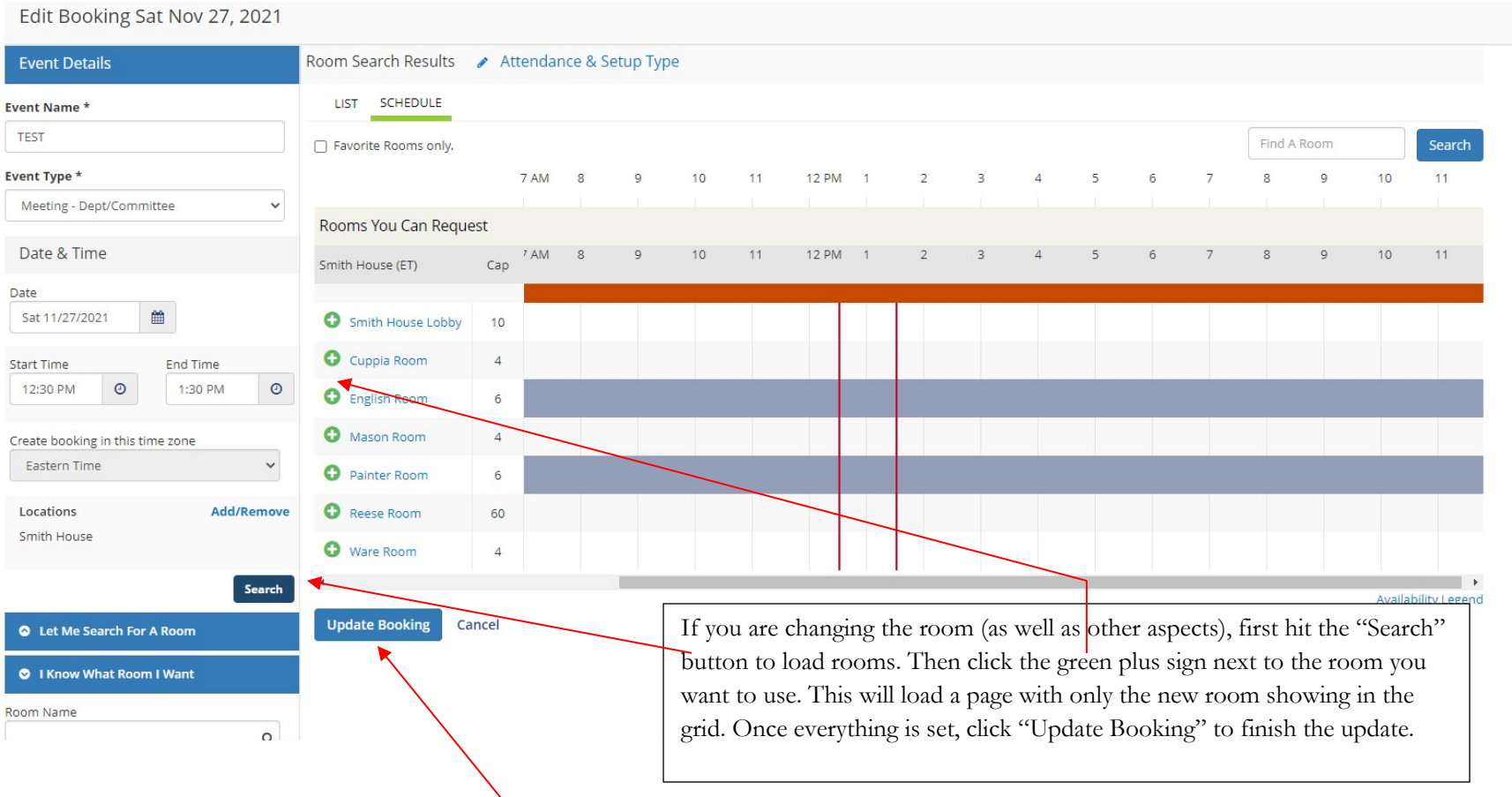


There are several things that you can edit from this page.

1. Cancel a reservation
2. Change the date or time of the booking.
3. Cancel a booking. You must cancel bookings within the time set on the template, which is general 24 or 48 hours, but does vary
4. Edit reservation details (name, type, group, contacts, billing, additional information)
5. There are two other major changes you can make, editing the booking and adding a new booking.

Editing a Booking:

If you click on the pencil to edit a booking, you will see the screen below (n.b. you may only edit if you are within the timeframe to make a request, generally 24 or 48 hours depending on the template):



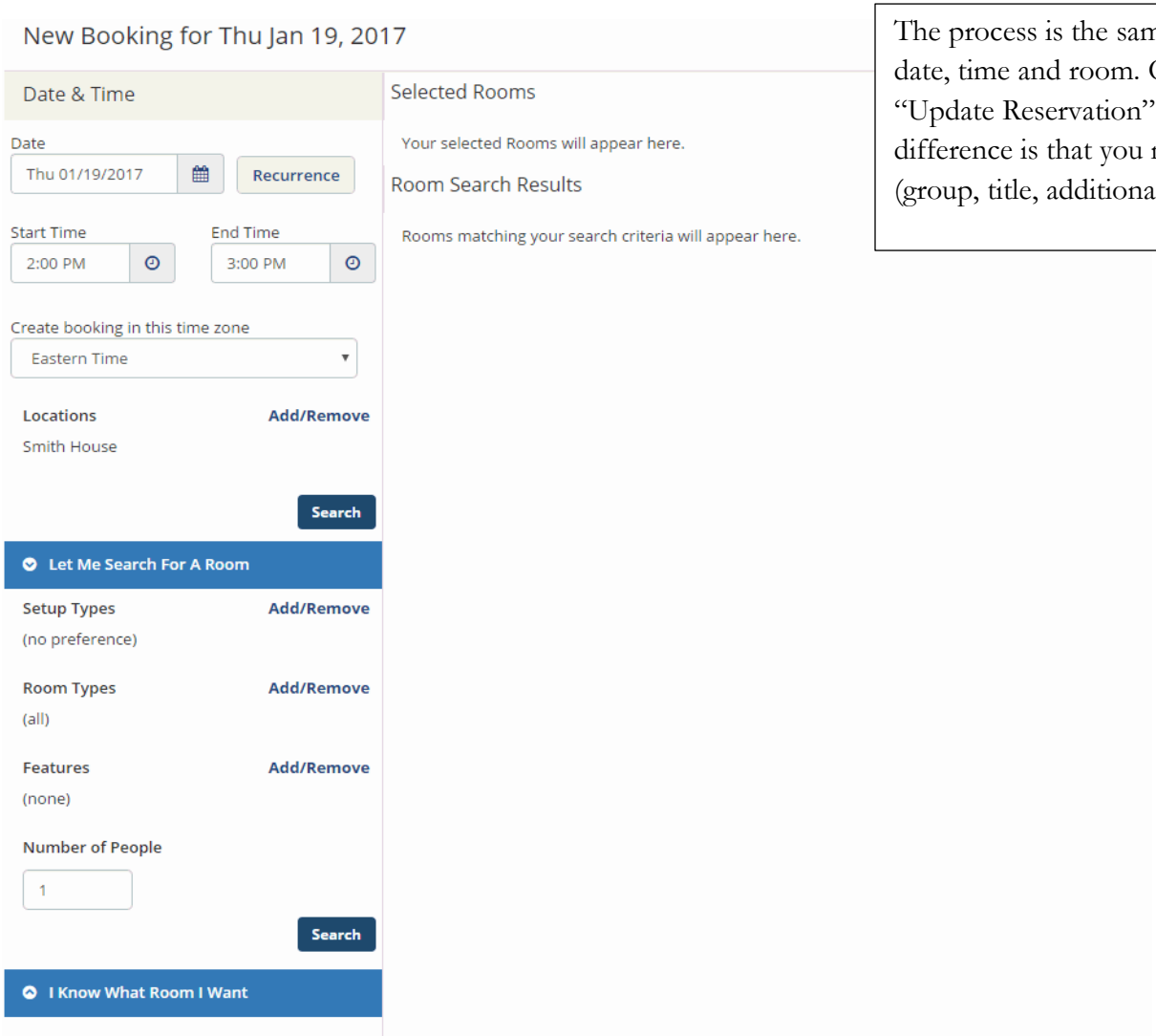
This is the same as entering a new reservation. You can change name, type, date, time and location.

If you are changing the room (as well as other aspects), first hit the "Search" button to load rooms. Then click the green plus sign next to the room you want to use. This will load a page with only the new room showing in the grid. Once everything is set, click "Update Booking" to finish the update.

If you are using the same room, but changing other aspects, click "Update Booking" when done.

Adding a Booking:

When you click on the "New Booking" button, you will see the page below:



The process is the same as entering a new reservation. Choose your date, time and room. Once you have done this, hit the green "Update Reservation" button in the upper right. The main difference is that you need not reenter all of the reservation details (group, title, additional information etc.).