

DiscountBytes: Off-Season Dynamic Menu Pricing using Machine Learning

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Motivation

Small restaurants face many challenges such as: **Razor-thin profit margins** (averaging 3–5% net profit), **unpredictable customer traffic**, and **staffing inefficiencies**.

During off-peak hours, occupancy drops by 60–70%, leaving staff underutilized and revenue stagnant.

Meanwhile, 82% of independent restaurants fail within their first 5 years due to rising costs and competition.

Our Solution

DiscountBytes is a ML-driven platform that optimizes restaurant operations by enabling dynamic off-peak menu pricing, live crowd monitoring & automated staff management.

Key Features

- Dynamic crowd counting & menu pricing
- Staff clock-in/clock-out automation
- Cloud-accessible admin dashboards
- Customer app with live discounts

Impact for Restaurants and Diners

For Restaurants

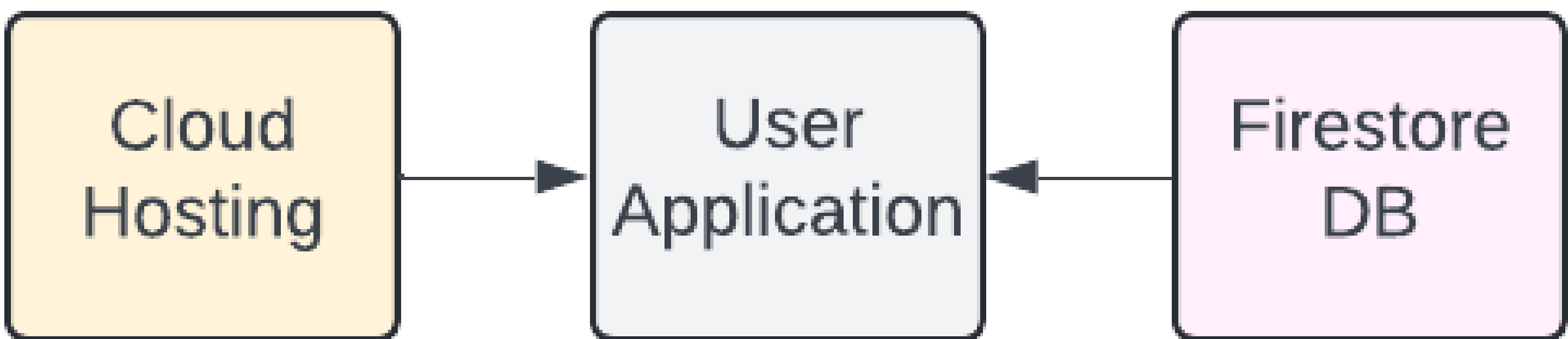
- Boost off-peak revenue
- Optimize staffing and operations

For Diners

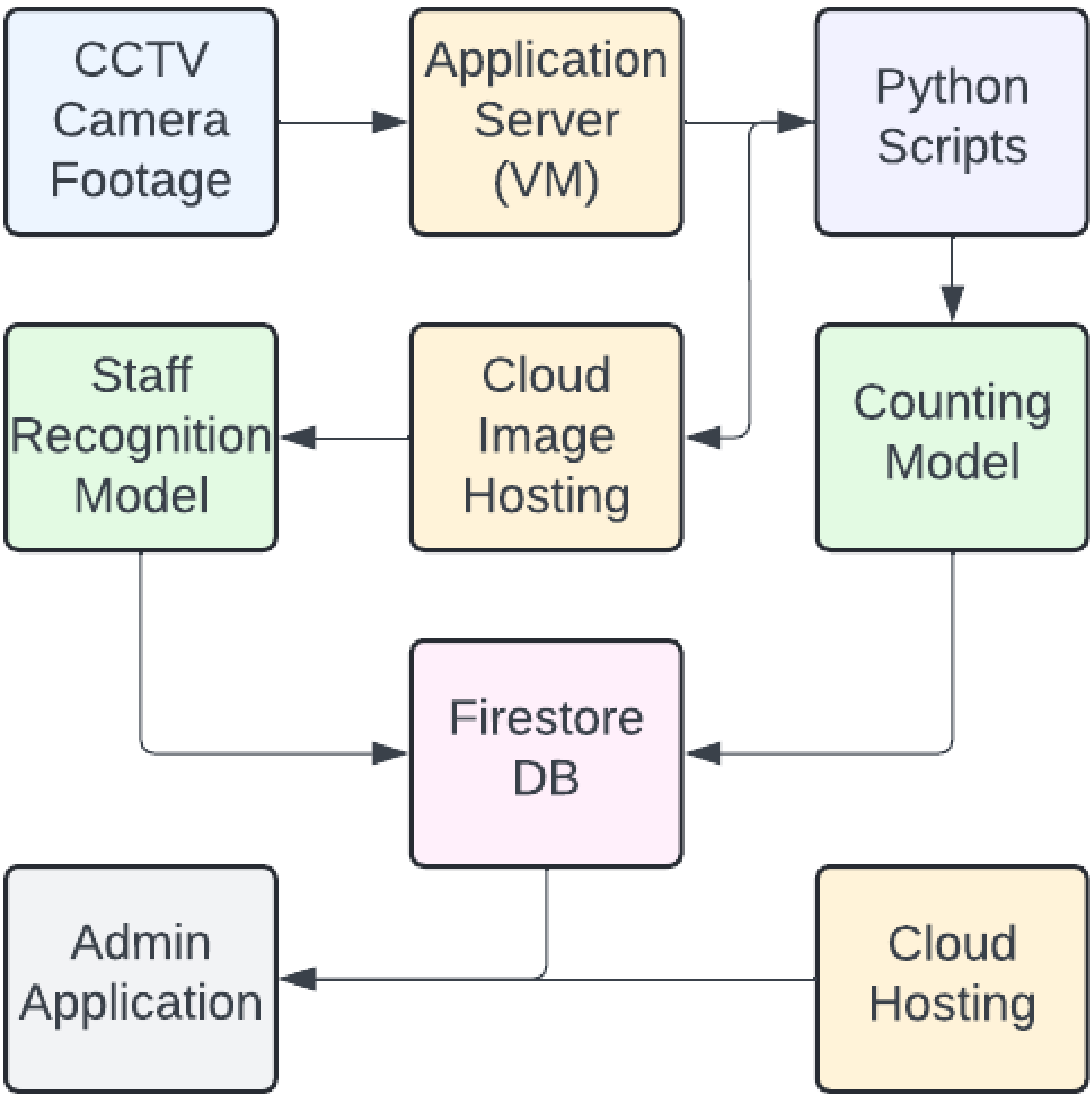
- Access real-time dining discounts
- Incentivized to visit during off-peak hours

Methodology

User Side Architecture



Admin Side Architecture

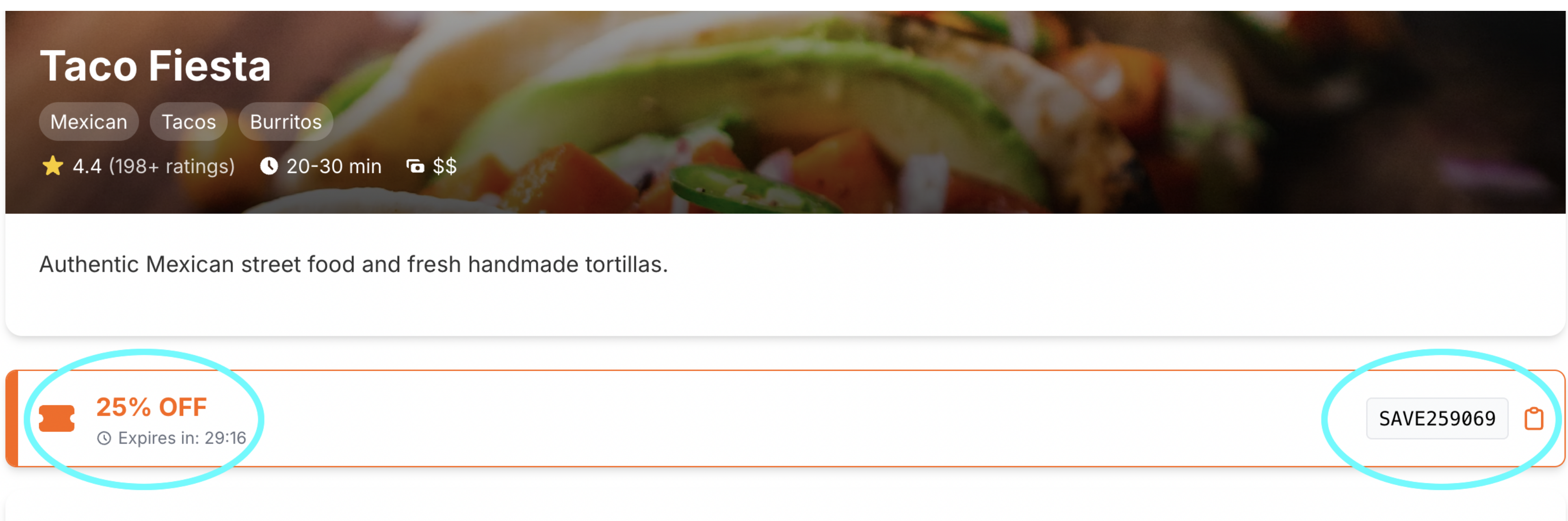


System Requirements

- IP camera supporting RTSP streaming (ReoLink camera provided by us)
- Stable Wi-Fi connection
- Access to a web browser (desktop, laptop, or tablet)
- Cloud servers for backend processing and dashboard hosting (managed by us)

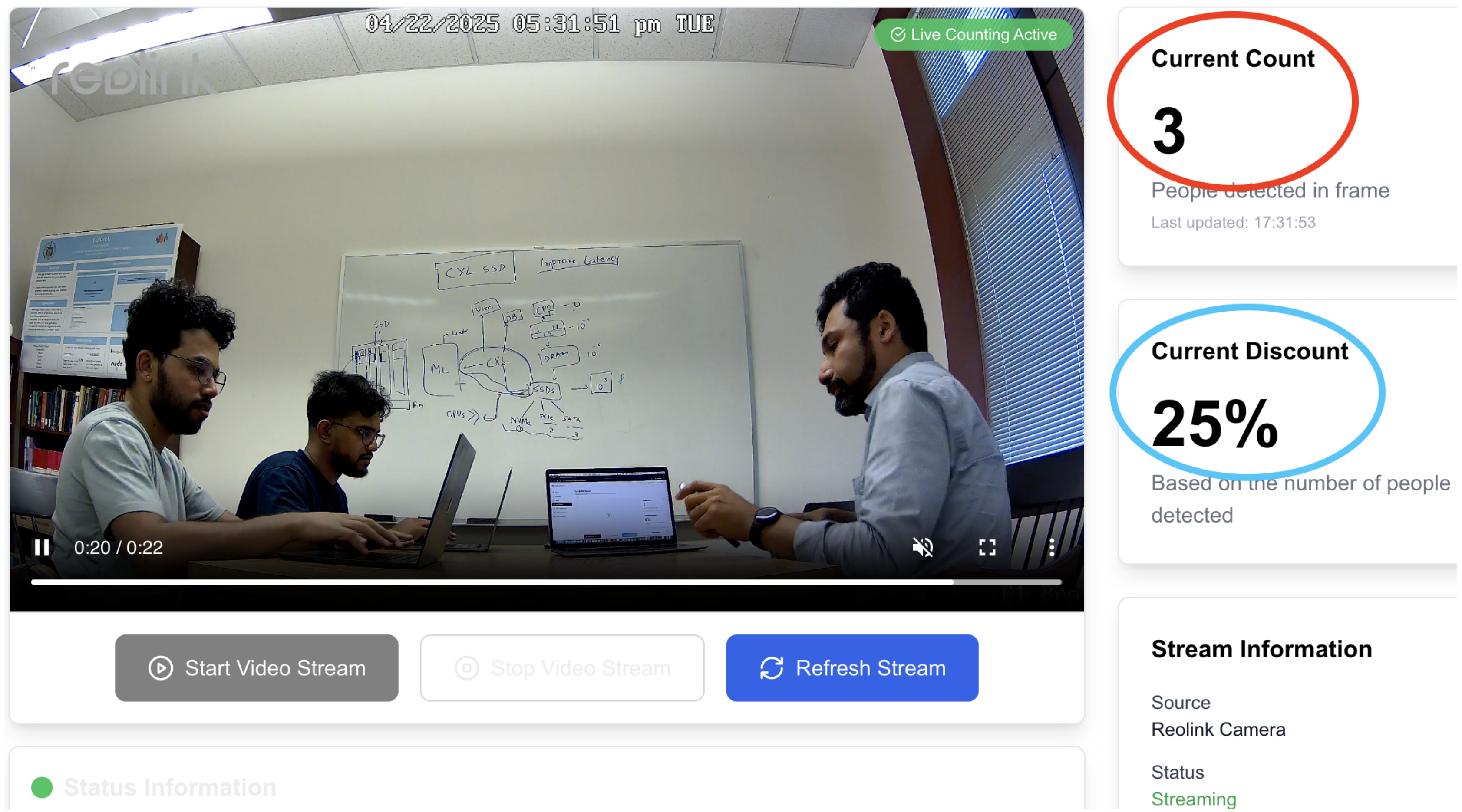
Demonstration

User Application

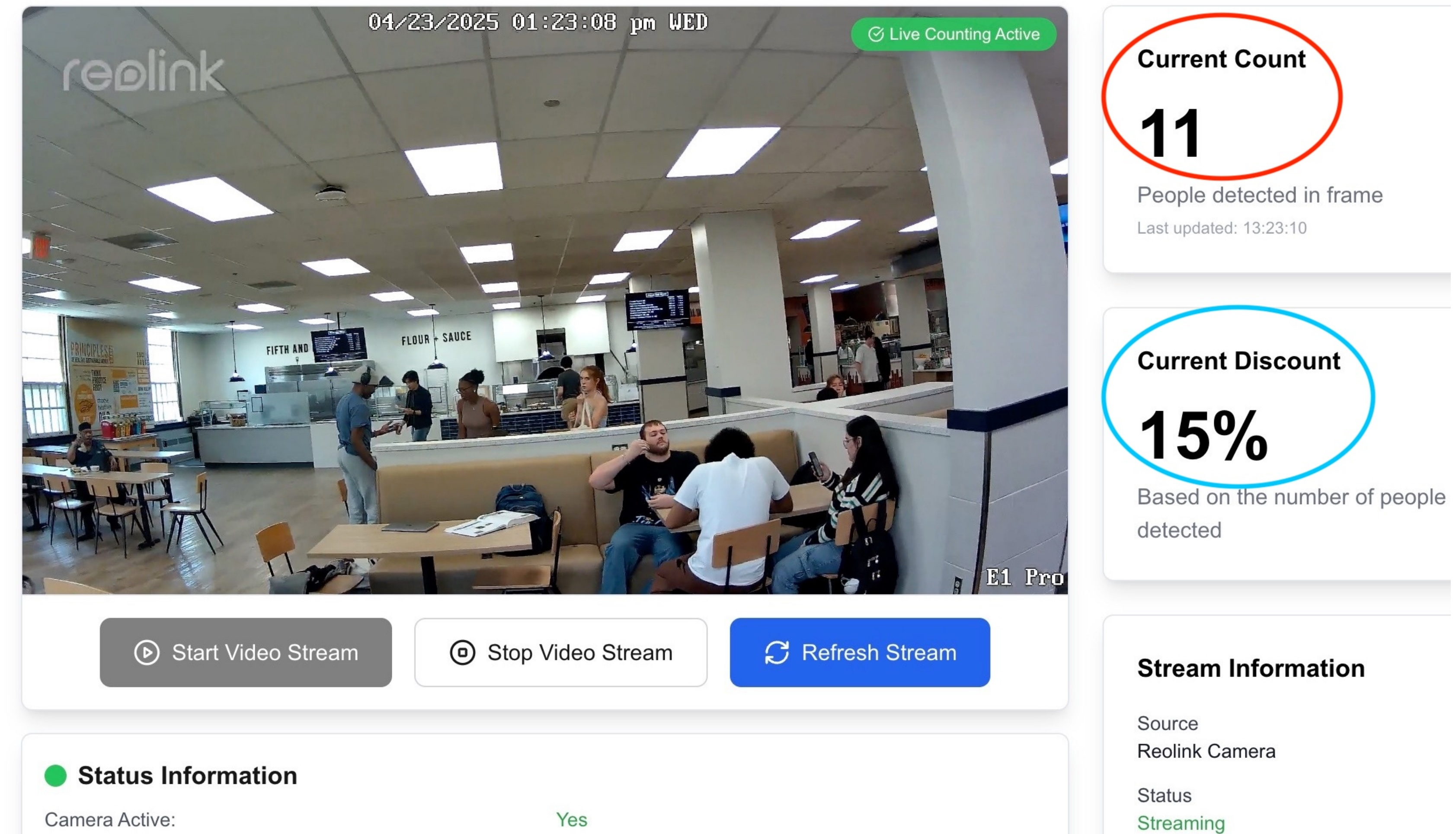


Admin Application

Off-Peak Discount:



Non Off-Peak Discount:



Ongoing Work

We are in contact with restaurants near Trinity for piloting our product. Research is ongoing in implementing multi-camera counting, eliminating blind spots and double counting.

References

1. Ferryman, J., Shahrokni, A., Computational Vision Group, School of Systems Engineering, & University of Reading. (2009). *PETS2009: Dataset and Challenge*. In PETS 2009 Workshop.
2. Scene invariant multi camera crowd counting. (2013). *Pattern Recognition Letters*, 44, 98–112. <https://doi.org/10.1016/j.patrec.2013.10.002>
3. Zhang, Q., Chan, A. B. (2022). *Wide-Area Crowd Counting: Multi-view Fusion Networks for Counting in Large Scenes*. International Journal of Computer Vision, 130, 1938–1960. <https://doi.org/10.1007/s11263-022-01626-4>