VIRTUAL VISITS:

Connect with a Hartford HealthCare-GoHealth Urgent Care provider, via video, from wherever you are in Connecticut with the convenience of a mobile device, tablet, or computer.

Hours:  Monday – Friday 8am-8pm  
Saturday – Sunday 9am-5pm

In-network: UnitedHealthcare, Anthem Blue Cross and Blue Shield, and Cigna.

Cash pay:  $60 cash pay without insurance

FREQUENTLY ASKED QUESTIONS

HOW DOES A VIRTUAL VISIT WORK?

+ Similar to WhatsApp, Skype and FaceTime, a virtual visit allows you to meet with a clinician via video when you can’t make it to one of our centers. Similar to an in-person visit, a virtual visit can be made same day with no appointment necessary.
+ 15 minutes before your appointment starts, you will receive an email and a text message with a direct link to your video session. Click the link, enter your date of birth, and electronically sign any consent forms.
+ Once the app is downloaded, enter the six-digit session code to join. When you connect to the video session, your provider will be notified and will join the session soon. Sometimes providers can run a few minutes late as they may be finishing up a visit with another patient, so please be patient if your provider doesn’t connect right away.

CAN I RECEIVE PRESCRIPTIONS FROM A VIRTUAL VISIT?

+ Yes. Prescriptions are handled in the same manner as an in-person visit and are delivered electronically to the patient’s pharmacy. Narcotics may not be prescribed during a virtual visit.

WHAT DEVICES DO I NEED?

+ Smartphone, tablet, laptop or desktop with internet connection.
+ Webcam and mic if using a desktop.
+ Google Chrome is preferred, but Internet Explorer and Firefox are also compatible.

WHO CAN BE SEEN VIA A VIRTUAL VISIT?

+ Anyone over the age of 6 months old who is physically located within the State of Connecticut during the virtual visit.
+ Non-life-threatening injuries and illnesses need immediate care, too.

WE COVER:

+ Allergies
+ Asthma attacks and wheezing
+ Bronchitis and respiratory infection
+ Colds, cough, flu and mild fever
+ Earache or ear infection
+ Headache and migraine
+ Pink eye
+ Poison oak and ivy
+ Rash and skin infection
+ Sinus infections
+ Sore throat, laryngitis and strep
+ Sprains and strains
+ Urinary tract infection (UTIs)

For more information, visit GoHealthUC.com/CT/Virtual-Visits
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WE COVER:

+ Allergies

+ Asthma attacks and wheezing

+ Mild animal or insect bites

+ Bronchitis and respiratory infection

+ Colds, cough, flu and mild fever

+ Earache or ear infection

+ Headache and migraine

+ Pink eye

+ Poison oak and ivy

+ Rash and skin infection

+ Sinus infections

+ Sore throat, laryngitis and strep

+ Sprains and strains

+ Urinary tract infection (UTIs)