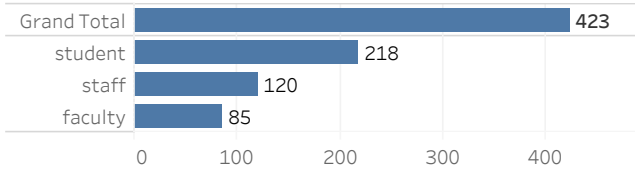


Facilities Services Survey

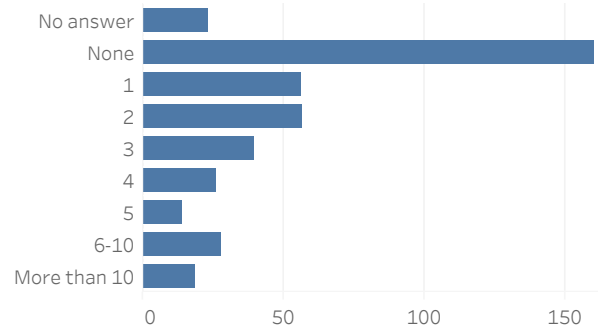
Survey Summary - Summer 2018

About the respondents...	All services rated important; averages between somewhat satisfied and somewhat dissatisfied	Importance of Each Service	Satisfaction with Each Service	HVAC Satisfaction
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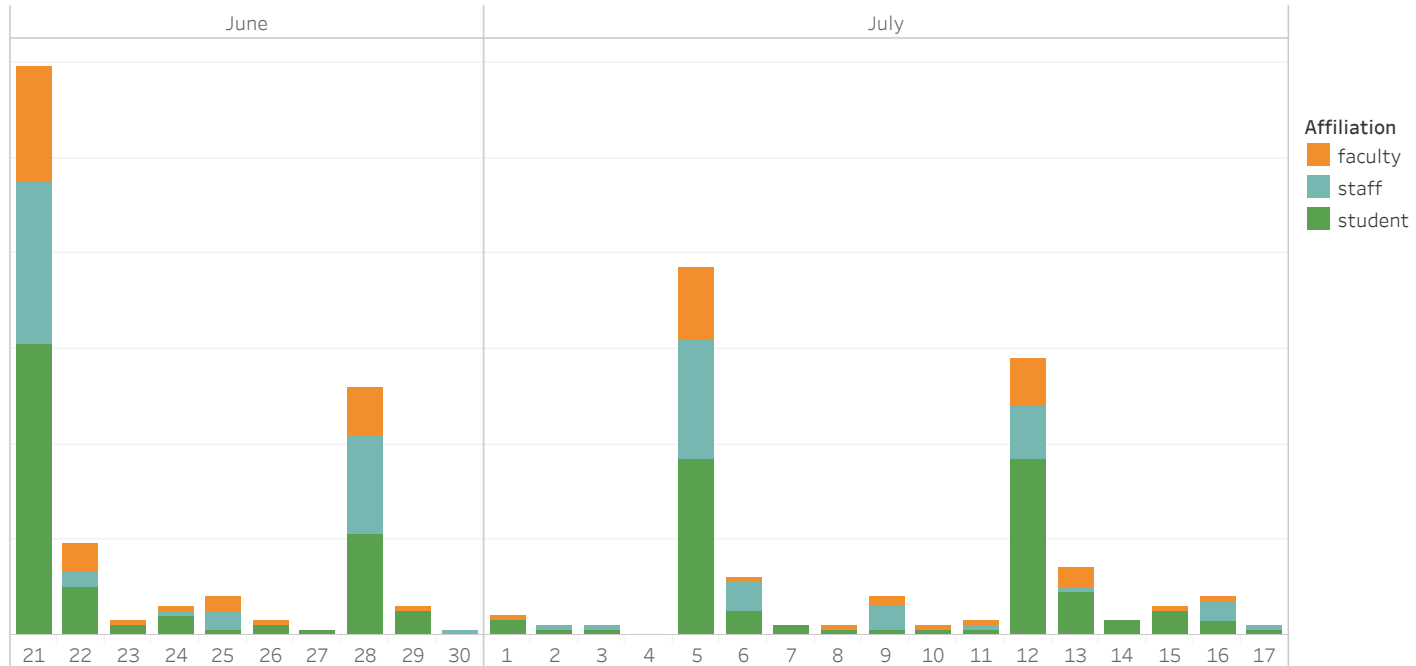
Affiliation



Work Order Count



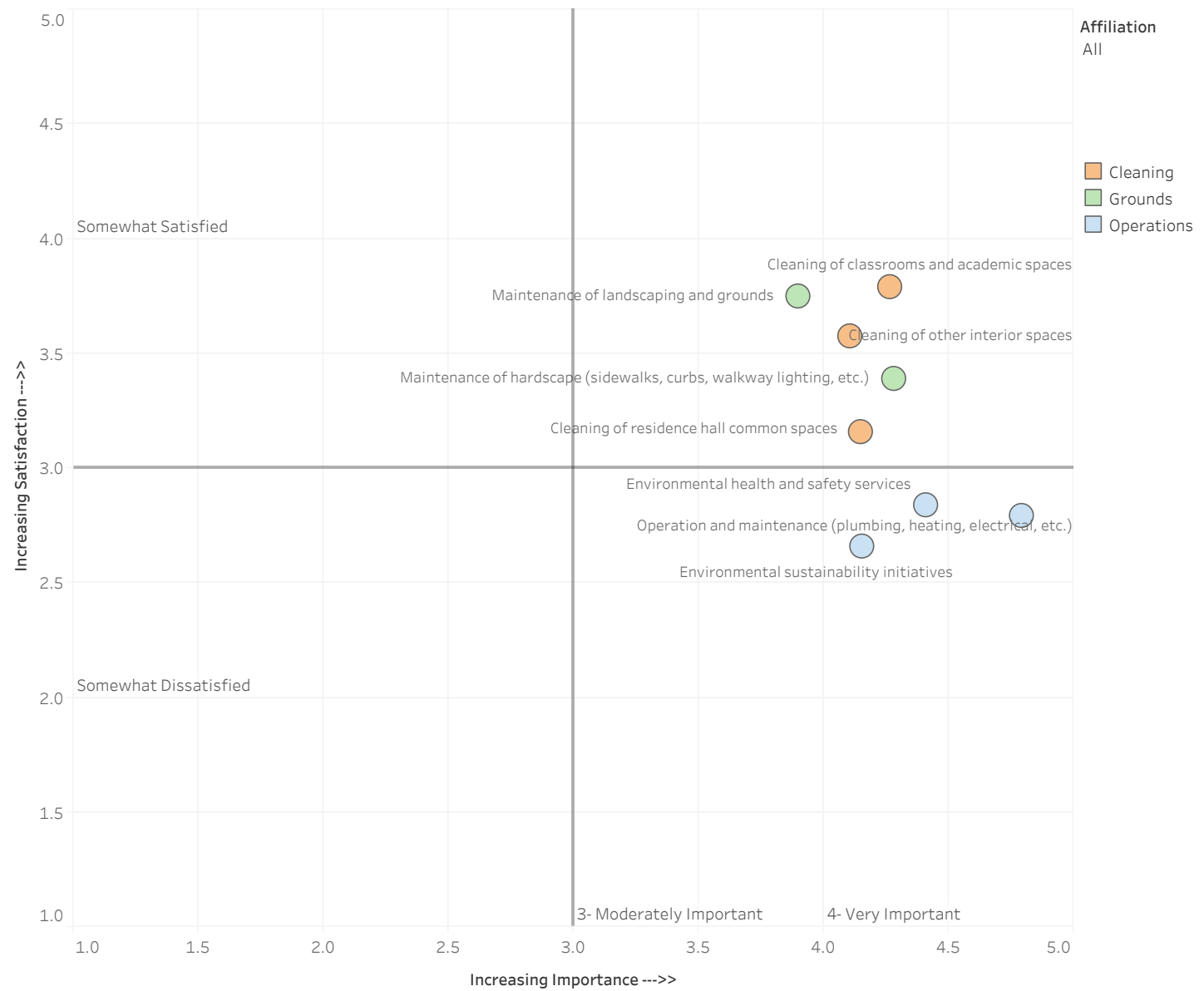
Responses over time



Facilities Services Survey

Survey Summary - Summer 2018

About the respondents...	All services rated important; averages between somewhat satisfied and somewhat dissatisfied	Importance of Each Service	Satisfaction with Each Service	HVAC Satisfaction
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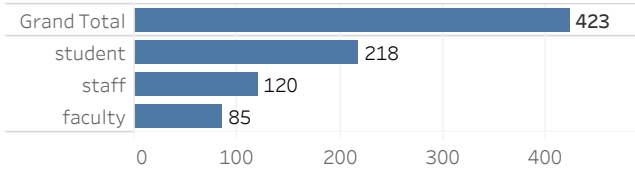


Facilities Services Survey

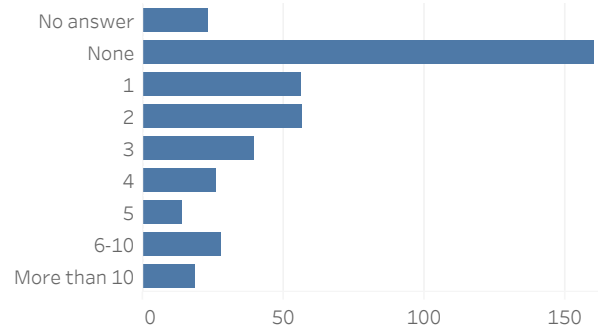
Survey Summary - Summer 2018

About the respondents...	All services rated important; averages between somewhat satisfied and somewhat dissatisfied	Importance of Each Service	Satisfaction with Each Service	HVAC Satisfaction
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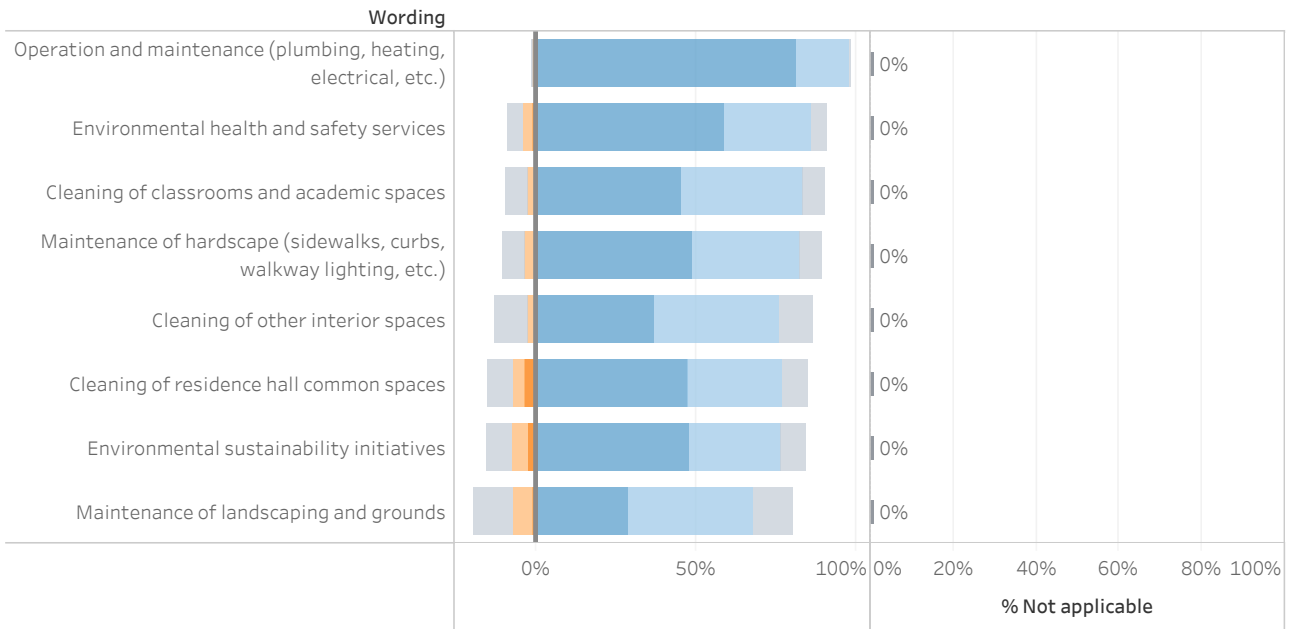
Affiliation



Work Order Count



1- Importance of Services



- Select a Question
- 1- Importance of Servi..
 - 2- Satisfaction with S..
 - 3- Overall Satisfaction
 - 4- HVAC Satisfaction
 - 5- Work Order Proces..

- Text Responses
- Moderately important
 - Very important
 - Extremely important
 - Slightly important
 - Not at all important

Facilities Services Survey

Survey Summary - Summer 2018

All services rated important; averages between somewhat satisfied and somewhat dissatisfied

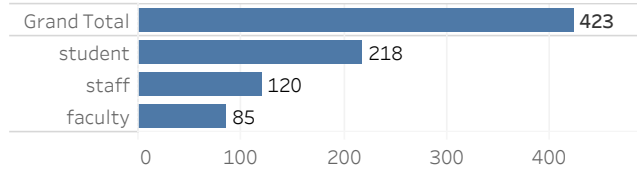
Importance of Each Service

Satisfaction with Each Service

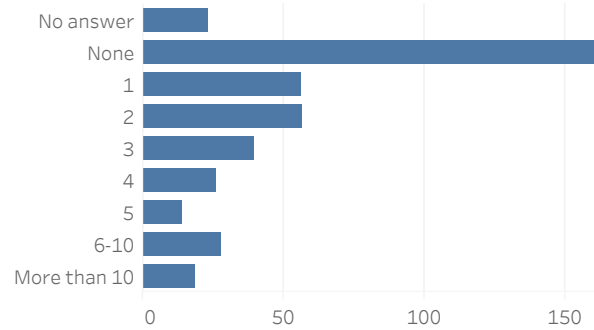
HVAC Satisfaction

Overall satisfaction with Work Order Process is similar across constituencies

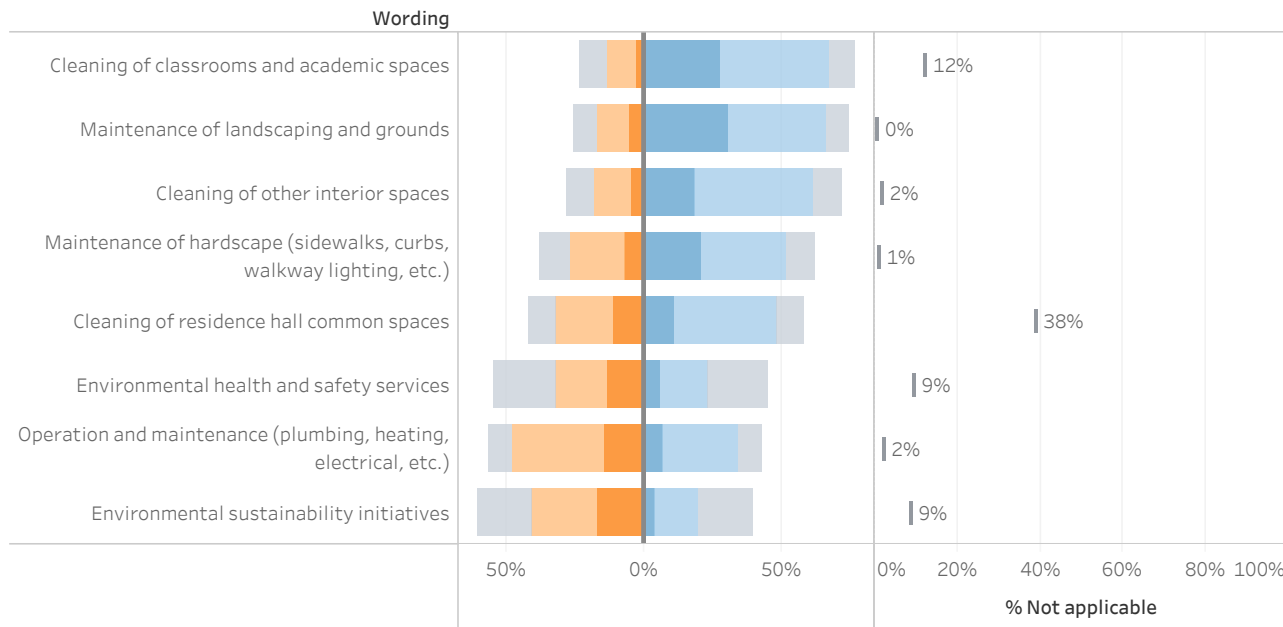
Affiliation



Work Order Count



2- Satisfaction with Services



Select a Question

- 1- Importance of Servi..
- 2- Satisfaction with S..
- 3- Overall Satisfaction
- 4- HVAC Satisfaction
- 5- Work Order Proces..

Text Responses

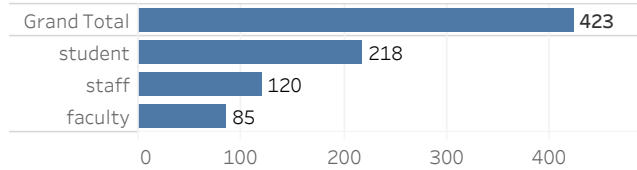
- Neither satisfied nor ..
- Somewhat satisfied
- Extremely satisfied
- Somewhat dissatisfied
- Extremely dissatisfied
- Not applicable

Facilities Services Survey

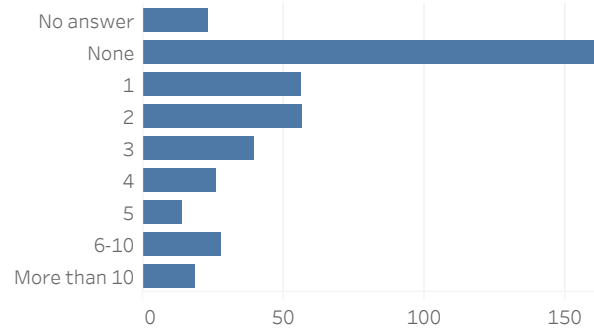
Survey Summary - Summer 2018

Importance of Each Service	Satisfaction with Each Service	HVAC Satisfaction	Overall satisfaction with Work Order Process is similar across constituencies	Satisfaction decreases generally for those who submit more work orders.
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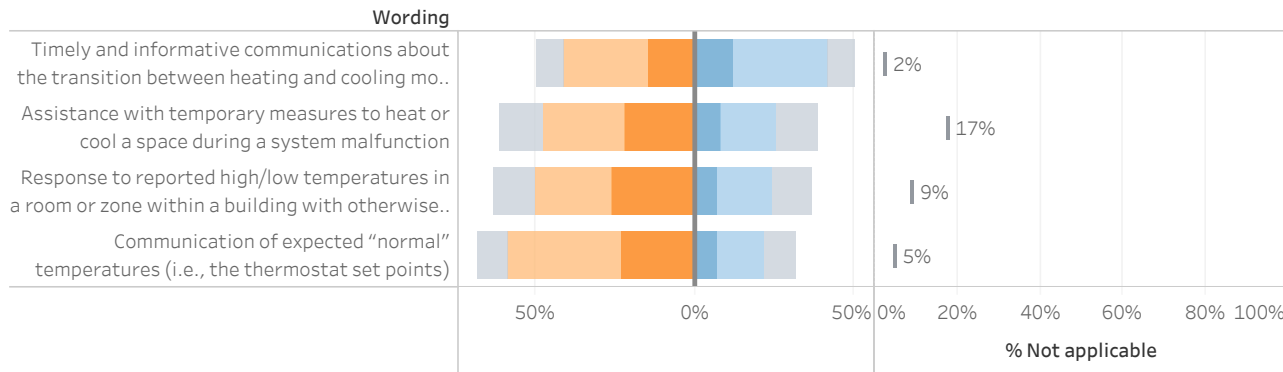
Affiliation



Work Order Count



4- HVAC Satisfaction



Select a Question

- 1- Importance of Servi..
- 2- Satisfaction with S..
- 3- Overall Satisfaction
- 4- HVAC Satisfaction
- 5- Work Order Proces..

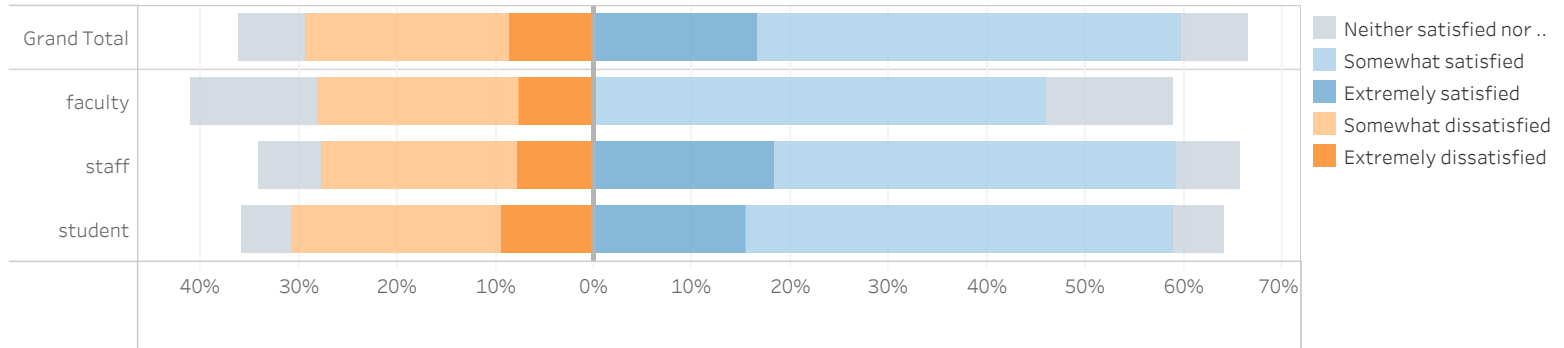
Text Responses

- Neither satisfied nor ..
- Somewhat satisfied
- Extremely satisfied
- Somewhat dissatisfied
- Extremely dissatisfied
- Not applicable

Facilities Services Survey

Survey Summary - Summer 2018

Satisfaction with Each Service	HVAC Satisfaction	Overall satisfaction with Work Order Process is similar across constituencies	Satisfaction decreases generally for those who submit more work orders.	Work Order Process Details
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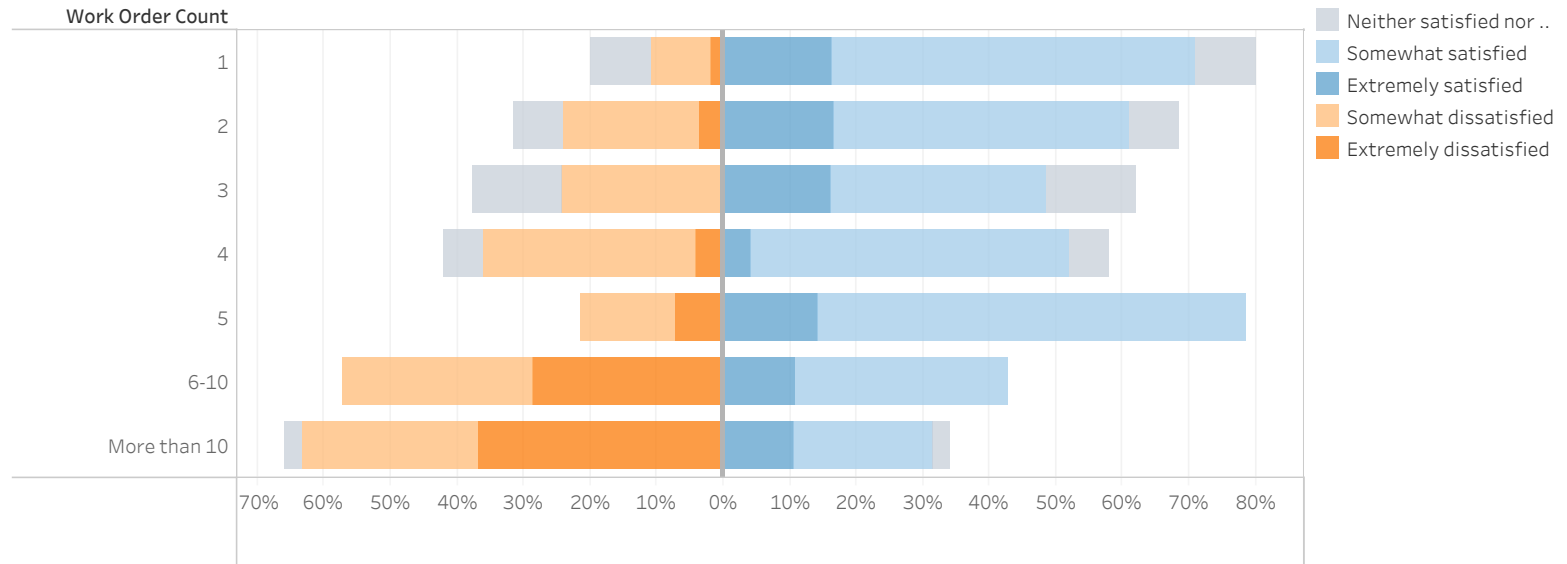


No faculty members reported being "extremely satisfied"

Facilities Services Survey

Survey Summary - Summer 2018

Satisfaction with Each Service	HVAC Satisfaction	Overall satisfaction with Work Order Process is similar across constituencies	Satisfaction decreases generally for those who submit more work orders.	Work Order Process Details
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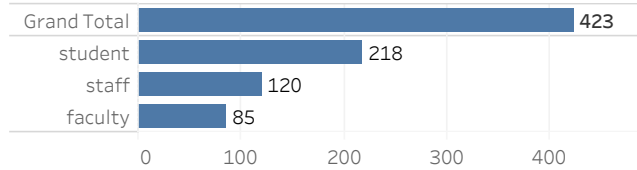


Facilities Services Survey

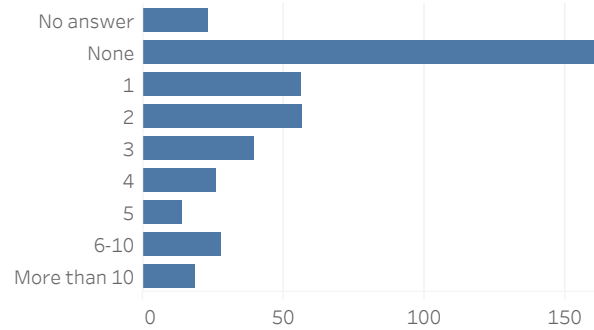
Survey Summary - Summer 2018

Satisfaction with Each Service	HVAC Satisfaction	Overall satisfaction with Work Order Process is similar across constituencies	Satisfaction decreases generally for those who submit more work orders.	Work Order Process Details
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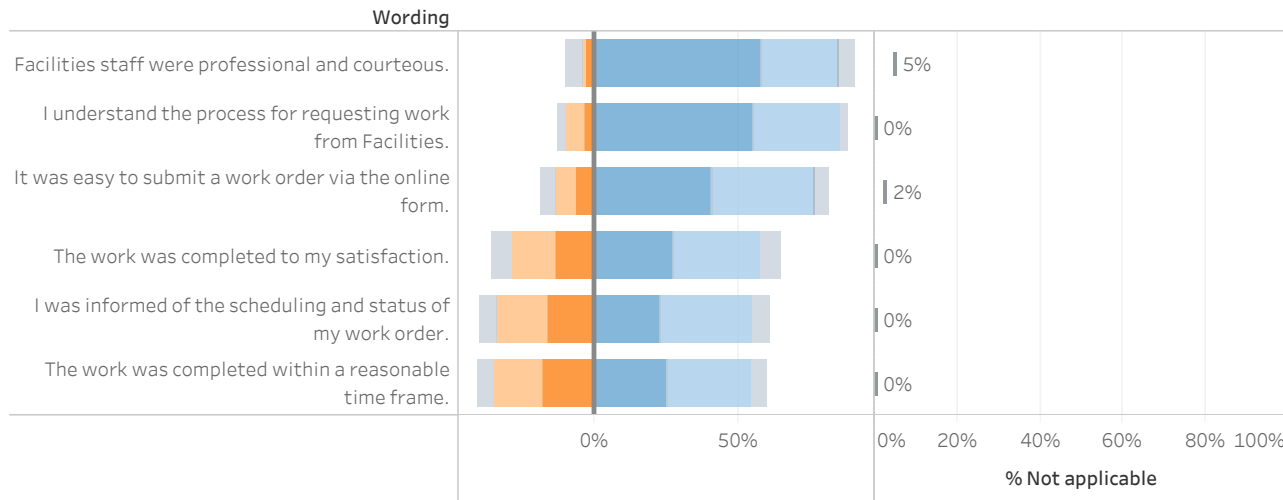
Affiliation



Work Order Count



5- Work Order Process- Indicate your agreement



Select a Question

- 1- Importance of Servi..
- 2- Satisfaction with S..
- 3- Overall Satisfaction
- 4- HVAC Satisfaction
- 5- Work Order Proces..

Text Responses

- Neither agree nor dis..
- Not applicable
- Somewhat agree
- Somewhat disagree
- Strongly agree
- Strongly disagree