FROM THE DESK OF THE DIRECTOR

Dear Campus Safety officers, dispatchers and shuttle drivers:

I am pleased to produce our first newsletter for the department. In the future, we will produce this newsletter on a monthly basis and include better graphics. Your input is welcomed and suggestions for topics to include will be greatly appreciated. Also, any photographs that you would like to submit for the newsletter of our officers engaging with the Trinity community will be appreciated.

I have begun a “listening tour” that includes ride-alongs and I have been meeting with officers for 30 minutes. This will give me an opportunity to listen to your concerns and to learn about the delivery of security services that we provide to Trinity College. These meetings with each officer have proven to be invaluable. I am very impressed with the level of commitment among our officers’.

I began my tenure as Director of Campus Safety on Monday, August 27th 2012. It has been approximately 51 days since I started and I want to give you an “update” on a number of initiatives that I have begun. We are moving in a new direction. We will emerge with a new identity and image for Campus Safety as we say goodbye to the past.

Mission:

The mission of the Campus Safety Department is to promote and provide a safe, secure environment where members of the Trinity community live, study, and work. They strive to provide effective safety services, prevent crime, and foster an environment in which members of the College community practice personal safety.
The Campus Safety Department is committed to providing professional protection services to our College community. These services will be characterized by fairness, compassion, respect, and inclusiveness, and a commitment to protect the dignity of every person with whom we come in contact.

The Department will be known for its community service orientation and will strive to prevent crime through community involvement. Our efforts will foster a safe living, learning and working environment supportive of the College’s goal to foster educational excellence.

We will strive for professionalism and integrity by maintaining high ethical and performance standards. We will encourage technological advances, training, and professional skill development to enhance our effectiveness, to generate respect and to provide the maximum safety for our staff.

Respect: We believe in treating others as we would like to be treated, honoring individual dignity, and acknowledging and accepting community diversity.

Integrity: We subscribe to the highest moral and ethical standards of conduct. By being responsible and accountable for our actions, we will ensure that our behavior builds credibility and respect.

Trust: We believe that in order to provide effective service, we must develop and maintain an atmosphere of mutual trust with our community.

Dedication: We believe in committing to our goal of providing a safe living, working, and learning environment to the community of Trinity College.

Professionalism: We believe in delivering a level of service that will reflect the pride that we have in our department and our community.

Education: We believe in educating our students, faculty, and staff about how to take responsibility for their own safety.

Our Mission and Value statements are who we are. They represent our focus and priorities. Respect and dignity in our daily contact with each other and the public is our solemn obligation and my mandate to each member of this department. Nothing less is acceptable!
New Sergeants: Robert Devito and Ramon Rosario have recently been promoted to the new rank of Sergeant that has been established in our department. This new rank includes new duties, responsibilities and obligations. Their promotions are effective Monday, October 22nd, 2012. They will be receiving First Line supervision training and a ceremony will be held soon.

New Officers: we currently have (3) open positions as we grow this department’s strength. We have already begun interviewing applicants to join our team. We created a new job description for the position and over 200 applications have been received.

Uniforms: we are currently looking at new uniform styles that will greatly enhance our image and provide greater visibility throughout the campus 24/7. This endeavor will include new hats, patches, badges, shirts, and trousers for all members of this department.

Security vehicles: we are looking to improve our fleet and our ability to patrol the campus. Vehicles that will increase our visibility with new striping and lights and that are equipped for the New England weather are my priority.

SSITS: this writing software will be retired by the end of the year. A new writing and dispatch software called ARMS will be implemented at Trinity in the beginning of 2013. All members of our department will need to be trained on the use of this new software. In the future, we will be able to extract metrics from ARMS to assist us in staffing and deployment strategies that we are not able to perform with SSITS.

Computers: we will be upgrading our desktop computers as we implement ARMS as well as our printers for your professional use.

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Building upgrades - will continue as we create work stations for officers. This will include a Roll Call area, Training area and Break Room area.

Dispatch - we are returning Dispatch to the 2nd floor as we upgrade our EOC and provide privacy for our Communications area.

Training - this is a priority for our department. We will have ongoing and continuous training available for our officers. It will include topics such as; PATH, OCAT, MOAB, Sexual Assault investigations, Dealing with Special Needs populations, Defuse and deescalate, Campus Safety officer, Self Defense, Report Writing, Radio Etiquette, among others.

CT. Guard Card - we will have every officer trained and certified before the end of the year. This accreditation will provide each officer with legitimate authority.

Shuttle Drivers - we have (1) opening and we have changed the job description. The position will be posted soon for accepting applications. This is an invaluable service that I take very serious.

Security Cameras - we will be upgrading and enhancing our capacity to create a virtual perimeter of Trinity. State of the art technology will further enable us to keep Trinity safe.

Student Advisory Board - we have created an important group of Trinity students to help provide meaningful input as we transform Campus Safety. Our students have been instrumental in defining our mission here at Trinity College.

Campus Safety website - our website has been upgraded and will received enhancements throughout the year. We will include a photo gallery that depicts our officers working hard at Trinity to keep the campus safe.

Clery 2011 Report - has been completed and published as required by Federal law by October 1, 2012. The daily crime log will also be updated immediately.

Partnerships - we are currently working with Allied Barton as a “force multiplier” to keep Trinity safe. Allied Barton is deploying (8) members of their department to our perimeter nightly from 1900-0500 hours. Our Supervisors meet with their Allied Barton Supervisor to discuss security matters of mutual concern nightly.

Well as you can see, we have been working on a large number of initiatives that will improve Campus Safety and our duty to keep Trinity safe. Your individual and collective efforts are vital in achieving our mission. Work as a team. Nothing less is acceptable. Your appearance, grooming, uniforms, equipment and attitude must be absolutely professional. This is what is expected of all of us. I remain proud to work with each of you.

-Cisco